

CIP SUPPORT FOR Electric Utilities

In order to better protect their people, infrastructure and communities against new threats and vulnerabilities, the electric utilities industry has developed a series of Critical Infrastructure Protection (CIP) guidelines through **NERC- the North American Electric Reliability Corporation**. One such NERC guideline is **Standard CIP 004**.

Standard CIP-004 requires that personnel having authorized cyber or authorized unescorted physical access to Critical Cyber Assets, including contractors and service vendors, have an appropriate level of **personnel risk assessment, security awareness and training**. These activities are to be initiated, documented, reviewed and updated on an annual basis.

Meeting these requirements is now made easier with the development of **UtilitySafe**.

UtilitySafe is a unique all-in-one web service from **e-VERIFILE** that streamlines a number of CIP 004 tasks:

Personnel Screening

Standard CIP 004 requires utilities to maintain a documented personnel risk assessment program for authorized personnel, contractor and service vendor personnel having authorized unescorted physical access. At a minimum, the screening should include: **identity verification** (e.g., **Social Security Number verification** in the U.S.) and **seven year criminal background check**.

UtilitySafe offers **On Demand Risk Assessment Solutions** that facilitate and auto-evaluate criminal, civil and credit report searches, information from government databases and more.

Compliance Awareness & Training

Standard CIP 004 calls for utilities to establish a security awareness program for personnel having authorized cyber or authorized unescorted physical access. The program ensures that all personnel having such access, including contractors and service vendors, are trained within ninety calendar days of such authorization.

UtilitySafe provides **Custom Compliance Awareness Solutions** that enable organizations to easily administer important training and tests to their personnel and contractors via online.

Access Credentialing

Standard CIP-004 states that utilities should maintain list(s) of personnel and contractor/ service vendor personnel with authorized cyber or authorized unescorted physical access to Critical Cyber Assets.

UtilitySafe enables utilities to easily create and manage their own **Access Credentialing Program** to facilitate issuance, documentation and management of Access Credentialing such as ID Badges.



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e-VERIFILE.COM Inc. is committed to assisting electric utilities meet **NERC's Standard CIP 004** which is applicable to any "Responsible Entity".

A "Responsible Entity" is defined by NERC as:

- Reliability Coordinator
- Balancing Authority
- Interchange Authority
- Transmission Service Provider
- Transmission Owner
- Transmission Operator
- Generator Owner
- Generator Operator
- Load Serving Entity
- NERC
- Regional Reliability Organizations

**Contact e-VERIFILE
to learn more at
770-859-9899**



UTILITYSAFESM

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The business, technological and national security environment in which electric/power utilities are operated and maintained is dramatically changing.

In today's increasingly complex security environment, new threats and vulnerabilities to the infrastructure of utilities are rapidly emerging.

e-VERIFILE.COM is dedicated to assisting electric utilities in meeting these challenges with **UtilitySafe**.

UtilitySafe streamlines routine **workforce** and **contractor management** activities for utilities and the businesses that serve them.

Organizations utilize the service to facilitate a range of daily administrative tasks while ensuring compliance with local, state and federal safety/security requirements.

HOW IT WORKS

Electric utilities and related enterprises simply subscribe to the service and login to create their own **Workplace Compliance Programs**.

Once an account has been established, these organizations then require their personnel and/or contractors to become subscribers and then login to comply with the programs.

Successful compliance with the programs determines eligibility to access select facilities and jobsites or to receive associated credentials.



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